

**LEARNING CENTRE  
ACADEMIC YEAR 2004/2005**

**REFERRING DEPARTMENTS**

	Number of Students Referred for Tutoring									Total		
	Fall 2004			Winter 2005			Summer 2005					
	New West	David Lam	Subtotal	New West	David Lam	Subtotal	New West	David Lam	Subtotal	New West	David Lam	TOTAL
Child, Family & Community Studies	17	1	18	14	3	17	0	0	0	31	4	35
Commerce & Business Administration	49	43	92	37	30	67	24	20	44	110	93	203
Health Science	7	0	7	28	1	29	2	0	2	37	1	38
Humanities & Social Sciences	30	22	52	46	19	65	41	15	56	117	56	173
Interdisciplinary Studies	1	0	1	1	0	1	1	0	1	3	0	3
Language, Literature & Performing Arts	54	22	76	71	27	98	55	22	77	180	71	251
Science & Technology	29	17	46	24	15	39	12	6	18	65	38	103
Student Development	92	50	142	60	46	106	57	37	94	209	133	342
Other	0	0	0	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>	<b>279</b>	<b>155</b>	<b>434</b>	<b>281</b>	<b>141</b>	<b>422</b>	<b>192</b>	<b>100</b>	<b>292</b>	<b>752</b>	<b>396</b>	<b>1,148</b>

**SERVICE PROVIDED**

	Service Hours									Total		
	Fall 2004			Winter 2005			Summer 2005					
	New West	David Lam	Subtotal	New West	David Lam	Subtotal	New West	David Lam	Subtotal	New West	David Lam	TOTAL
Intake	76	51	127	70	27	97	54	22	76	200	100	300
Tutoring	1,099	578	1,676	1,044	423	1,466	744	463	1,207	2,886	1,463	4,349
Self Study	2,200	911	3,111	1,660	1,116	2,776	946	1,254	2,200	4,805	3,281	8,087
Group Study and Homework Table	108	59	167	-	107	107	-	138	138	108	304	412
Computer	379	137	516	346	232	578	177	200	377	901	569	1,470
Tutor Training and Web CT	475	342	817	391	380	771	308	430	738	1,174	1,152	2,326
<b>TOTAL</b>	<b>4,337</b>	<b>2,077</b>	<b>6,413</b>	<b>3,509</b>	<b>2,285</b>	<b>5,793</b>	<b>2,229</b>	<b>2,507</b>	<b>4,736</b>	<b>10,074</b>	<b>6,869</b>	<b>16,943</b>

**TYPES OF INDIVIDUAL ASSISTANCE**

APA/MLA formatting	Incorporating sources
Brainstorming	Internet research
Computer programs	Learning plans
Computer specific help	Library research
Content tutoring	Literacy information and support
Editing strategies	Math & Science success skills
Essay Organization	Referrals to other college services
Group study	Sentence structure
Homework groups	Spelling

Study skills
Test taking strategies
Thesis statements
Understanding assignment instructions
Vocabulary
Word choice
Word processing assistance

**ADDITIONAL SERVICES PROVIDED**

Tutor training and professional certification

Source: Learning Centre