

**LEARNING CENTRE  
ACADEMIC YEAR 2007/2008**

	Fall 2007				Winter 2008				Summer 2008				Total <sup>3</sup>			
	New West	David Lam	Online	Subtotal	New West	David Lam	Online	Subtotal	New West	David Lam	Online	Subtotal	New West	David Lam	Online	TOTAL
<b>TOTAL STUDENTS SERVED (Unduplicated)</b>	<b>373</b>	<b>213</b>	<b>N/A</b>	<b>586</b>	<b>298</b>	<b>185</b>	<b>N/A</b>	<b>483</b>	<b>224</b>	<b>91</b>	<b>N/A</b>	<b>315</b>	<b>895</b>	<b>489</b>	<b>N/A</b>	<b>1,384</b>

**STUDENTS RECEIVING TUTORING  
SERVICES BY AREA OF STUDY**

Child, Family & Community Studies	43	11	10	64	22	1	11	34	1	3	3	7	66	15	24	105
Commerce & Business Administration	89	49	4	142	56	31	7	94	36	6	1	43	181	86	12	279
Health Science	50	3	16	69	2	20	14	36	1	6	17	24	53	29	47	129
Humanities & Social Sciences	152	35	16	203	71	19	31	121	31	11	12	54	254	65	59	378
Interdisciplinary Studies	-	-	-	0	-	-	-	0	-	-	-	0	0	0	0	0
Language, Literature & Performing Arts	112	40	27	179	92	42	47	181	62	25	42	129	266	107	116	489
Science & Technology	64	16	-	80	46	38	4	88	25	4	-	29	135	58	4	197
Student Development	76	63	11	150	88	46	14	148	67	36	11	114	231	145	36	412
Other <sup>1</sup>	2	1	-	3	-	1	-	1	1	-	-	1	-	2	0	2
<b>TOTAL<sup>2</sup></b>	<b>588</b>	<b>218</b>	<b>84</b>	<b>890</b>	<b>377</b>	<b>198</b>	<b>128</b>	<b>703</b>	<b>224</b>	<b>91</b>	<b>86</b>	<b>401</b>	<b>1186</b>	<b>507</b>	<b>298</b>	<b>1,991</b>

**SERVICES PROVIDED**

**INDIVIDUALS SERVED**

Individualized learning plans developed (Intakes)	123	102	-	225	114	81	-	195	79	38	-	117	316	221	0	537
Workshop Participants (i.e., PaperWERKS)	126	-	-	126	107	-	-	107	-	-	-	0	233	0	0	233
Front desk contacts	4,285	1,542	-	5,827	2,779	1,000	-	3,779	1,820	983	-	2,803	8,884	3,525	0	12,409
<b>TOTAL<sup>4</sup></b>	<b>4,534</b>	<b>1,644</b>	<b>0</b>	<b>6,178</b>	<b>3,000</b>	<b>1,081</b>	<b>0</b>	<b>4,081</b>	<b>1,899</b>	<b>1,021</b>	<b>0</b>	<b>2,920</b>	<b>9,433</b>	<b>3,746</b>	<b>0</b>	<b>13,179</b>

**HOURS OF SUPPORT**

Individualized learning plans (approx 30 minutes ea	65	53	-	118	62	42	-	104	41	19	-	60	168	114	0	282
Self Study	1,862	1,503	140	3,505	1,670	1,327	-	2,997	1,111	1,143	-	2,254	4,643	3,973	140	8,756
Computer	195	41	-	236	198	36	-	234	138	-	-	138	531	77	0	608
Tutoring	986	646	782	2,414	825	618	525	1,968	601	382	227	1,210	2,412	1,646	1,534	5,592
Tutor Training and Web CT	477	326	153	956	495	423	213	1,131	408	254	99	761	1,380	1,003	465	2,848
<b>TOTAL</b>	<b>3,585</b>	<b>2,569</b>	<b>1,075</b>	<b>7,229</b>	<b>3,250</b>	<b>2,446</b>	<b>738</b>	<b>6,434</b>	<b>2,299</b>	<b>1,798</b>	<b>326</b>	<b>4,423</b>	<b>9,134</b>	<b>6,813</b>	<b>2,139</b>	<b>18,086</b>

**TYPES OF INDIVIDUAL ASSISTANCE**

APA/MLA formatting	Editing strategies	Learning plans	Sentence structure	Vocabulary
Academic Questions	Essay Organization	Library research	Spelling	Word choice
Brainstorming	Group study	Literacy information and support	Study skills	Word processing assistance
Computer programs	Homework groups	Math & Science success skills	Test taking strategies	
Computer specific help	Incorporating sources	Referrals to other college services	Thesis statements	
Content tutoring	Internet research	Resume/Cover Letter	Understanding assignment instructions	

**ADDITIONAL SERVICES PROVIDED**

Tutor training and professional certification  
Inukshook project & Multi-media development

<sup>1</sup> Assistance provided for other courses offered by Douglas College (e.g., Training group courses.)

<sup>2</sup> Total will include duplication where a student has received tutoring services for courses in more than one area of study.

<sup>3</sup> Total will include duplication where a student received services in more than one semester.

<sup>4</sup> Total will include duplication where a student received more than one type of Learning Centre service.