

CENTRE FOR EDUCATIONAL AND INFORMATION TECHNOLOGY (CEIT)
FISCAL YEAR 2006/2007
 (Application Services, Technology Services and Client & Learning Services)

APPLICATIONS SERVICES

MyDouglas Student/Employee Role Accounts	57,152
MyDouglas Student Role Accounts	54,089
MyDouglas Employee/Student Role Accounts	3,063
MyDouglas Faculty Role Accounts	2,470
MyDouglas Employee Role Accounts	1,858
MyDouglas Administrative function Accounts	58
MyDouglas Accounts Total	59,869
Banner User Accounts	556
Total: User Accounts	60,425

Large Applications Supported

Banner AR
Banner Finance
Banner General
Banner HR
Banner Student
Student Self Service
Faculty Self Service
Luminus/MyDouglas
Active CMS
BlackBoard/WebCT6
LaserFiche

CLIENT & LEARNING SERVICES

E-Learning Rooms	
Laptop Ready Rooms - NWC ¹	16
Laptop Ready Rooms - DLC ¹	13
eClassrooms - NWC ²	34
eClassrooms - DLC ²	5
Total: E-Learning equipped rooms	68

WebCT6 Accounts (Active)

Students	52,217
Courses	1073

Training Hours Provided

Students	1,735
Employees	971
Total: Training Hours	2,706

Student Cards Issued

11,878

FastTrax stickers Issued

4,500

Technical Support

Number of calls resolved by the Help Desk	12,360
Calls requiring In-Person Service	6,166
Total HelpDesk Calls	34,262

TECHNOLOGY SERVICES

Groupwise User Accounts	1,695
Desktop Systems (PC's,Laptops,MACs)	2,198

CEIT STAFFING

Administration	4
Applications Services Staff	8
Technology Services Staff	11
Client & Learning Services Staff	18
Total: CEIT Staffing	41

¹ Classrooms with network connection, video projector, and DVD/VHS playback.

² As above, with the addition of an instructor's computer and desk.

Source: Centre for Educational and Information Technology