



Academic Signature Course Template

Course: HORM 2240 – FRONT DESK OPERATIONS

Competency

Level

1 2 3

INQUIRY

Information Literacy	X		
Technological Literacy	X		

REASONING

Quantitative Reasoning	X		
Analytical Reasoning	X		

COMMUNICATION

Spoken Communication	X		
Written Communication	X		
Intercultural Communication		X	

CITIZENSHIP

Teamwork			X
Social Responsibility		X	

Dean: _____ Date: _____